Advanced Topics in Information Retrieval

9. Social Media

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Outline

9.1. What is Social Media?

- 9.2. Tracking Memes
- 9.3. Opinion Retrieval
- 9.4. Feed Distillation
- 9.5. Top-Story Identification



9.1.What is Social Media?

- Content creation is supported by software (no need to know HTML, CSS, JavaScript)
- Content is user-generated (as opposed to by big publishers) or collaboratively-edited (as opposed to by a single author)
- Web 2.0 (if you like –outdated– buzzwords)
- Examples:
 - Blogs (e.g., Wordpress, Blogger, Tumblr)
 - Social Networks (e.g., facebook, Google+)
 - Wikis (e.g., Wikipedia but there are many more)



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Weblogs, Blogs, the Blogosphere

- Journal-like website, editing supported by software, selfhosted or as a service
- Initially often run by enthusiasts, now also common in the business world, and some bloggers make their living from it
- Reverse chronological order (newest first)
- Blogroll (whose blogs does the blogger read)
- Posts of varying length and topics
- Comments
- Backed by XML feed (e.g., RSS or Atom) for content syndication



MY BIASED COIN MY TAKE ON COMPUTER SCIENCE --ALGORITHMS, NETWORKING, INFORMATION THEORY AND RELATED ITEMS.

AMAZON CONTEXTUAL PRODUCT

AMAZON SEARCHBO

Andreessen-Horowitz Again Andreessen Horowitz had a second Academic Roundtable, gathering together academics, VCs, and people in startups to talk for a few days about a variety of topics. I wasn't sure why I was invited the first time (which I wrote about last year), and am even less clear on why I was invited back, but I again had a very good time

Before a few words about the talks, the high order point: I'm told that most/all of the talks will be put online over the coming weeks. So if you're interested, you can experience them yourself. I think it's grea that they're doing that this year: if you like the talks, you should tell them, so they keep doing it. (If they don't have comments there, you nent here.) Sadly, they don't seem to be up yet, but I'll post the links when they become available.

Highlights would include a discussion of Bitcoin -- interesting to hear what Ed Felten, well-known Princeton professor and now ex-Chief Technologist of the FTC, thinks about the Bitcoin economy. Dawn Song of Berkeley gave a general talk on security issues of the preser and future, while Dan Boneh of Stanford gave a talk on the power of program obfuscation. Raj Rajikumar of CMU gave some history and some peeks into the future of driverless cars -- it's not just Google, you know. Tuomas Sandholm of CMU talked about his take on the starting of startups while still being an academic (based on now-multiple experiences), and Josh Bloom of UC Berkeley (and wise.io) described the differences between writing papers about machine learning and building products using machine learning

Of course, some heated discussion about the variety of issues that arise een academic work and transfer of technology to startup inevitably ensued. (Maybe that's why I get invited.) The key idea

road of development and product, and they may see many things out the sides of that road that are very interesting, but don't have time to xplore off the road. Academics are interested in things way off the road, often thinking of issues much further out in time-scale. And (at least in my opinion) the role academics play is a good thing; there

ses (and in particular startups) are very busy going down their



BLOG ARCHIVE

(obviously) remains a lot of ways the two worlds can interact and POSTED BY MICHAEL MITZENMACHER AT 6:44 PM 2 COMMENTS LINKS TO THIS POST

cooperate



On Academia vs. Industry.... MSR SVC Closing ▼ 2014 (29) I'm one of those professor types that ends up defending the joys of life as an academic versus a career in industry -- some of you who read this blog have probably seen me comment at Matt Welsh's blog or Daniel Lemire's blog/Google+ chain. And to be clear I'm not anti-industry, I just want to make sure there's a fair discussion

V October (1) Andreessen-Horowitz Again September (5) August (7)

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There was an error in this gadget

Weblogs, Blogs, the Blogosphere



WordPress.com

- ~ 60M blogs
- ~ 50M posts/month
- ~ 50M comments/month
- Tumblr.com (by Yahoo!)
 - ~ 208M blogs
 - ~ 95B posts
 - ~ 100M posts/day



Twitter



Micro-blogging service created in March '06

- Posts (tweets) limited to 140 characters
- 271M monthly active users
- 500M tweets/day = ~6K tweets/second
- 2B queries per day
 - 77% of accounts are outside of the U.S.
 - Hashtags (#atir2016)
 - Messages (@vinaysetty)
 - Retweets

Facebook, Twitter, LinkedIn, Pinterest, ...



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rf from Tesco Real Food

Summer berry and elderflower jam jar puds

Summer Berry and Elderflower Jam Jar Puds - Tesco Real Food - Tesco Real Food

Pinned from realfood.tesco.com



from BBC Good Food

Elderflower & raspberry spritzer

Pinned from bbcgoodfood.com





Elderflower Cordial Cocktail, loads of other delicious Belvoir cocktails on here too!

Pinned from belvoirfruitfarms.co.uk





...



Pinned from britishfood.about.com



Challenges & Opportunities

- Content
 - plenty of context (e.g., publication timestamp, relationships between users, user profiles, comments, external urls)
 - short posts (e.g., on Twitter), colloquial/cryptic language
 - spam (e.g., splogs, fake accounts)
- Dynamics
 - up-to-date content real-world events covered as they happen
 - high update rates pose severe engineering challenges (e.g., how to maintain indexes and collection statistics)



How do People Search Blogs?

- Mishne and de Rijke [8] analyzed a month-long query log from a blog search engine (<u>blogdigger.com</u>) and found that
 - queries are mostly informational (vs. transactional or navigational)
 - contextual: in which context is a specific named entity (i.e., person, location, organization) mentioned, for instance, to find out opinions about it
 - conceptual: which blogs cover a specific high-level concept or topic (e.g., stock trading, gay rights, linguists, islam)
 - contextual more common than conceptual both for ad-hoc and filtering queries
 - most popular topics: technology, entertainment, and politics
 - many queries (15–20%) related to current events



How do People Search Twitter?

- Teevan et al. [10] conducted a survey (54 MS employees), compared query logs from web search and Twitter, finding that queries on Twitter
 - are often related to celebrities, memes, or other users
 - are often repeated to monitor a specific topic
 - are on average shorter than web queries (1.64 vs. 3.08 words)
 - tend to return results that are shorter (19.55 vs. 33.95 words), less diverse, and more often relate to social gossip and recent events
- People also directly express information needs using Twitter:
 17% of tweets in the analyzed data correspond to questions



What Data?

- Feeds (e.g., blog, twitter user, facebook page)
- Posts (e.g., blog posts, tweets, facebook posts)
- We'll consider
 - textual content of posts
 - publication timestamps of posts
 - hyperlinks contained in posts
- We'll ignore
 - other links (e.g., friendship, follower/followee)
 - hashtags, images, comments



Tasks

- Meme tracking grouping of memes to track them over period of time
- Post retrieval identifies posts relevant to a specific information need (e.g., how is life in Iceland?)
- Opinion retrieval finds posts relevant to a specific named entity (e.g., a company or celebrity) which express an opinion about it
- Feed distillation identifies feeds relevant to a topic, so that the user can subscribe to their posts (e.g., who tweets about C++?)
- Top-story identification leverages social media to determine the most important news stories (e.g., to display on front page)



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9.2. Tracking Memes

Leskovec et al. [5] track memes (e.g., "lipstick on a pig") and visualize their volume in traditional news and blogs



Demo: <u>http://www.memetracker.org</u>



Phrase Graph Construction

- Problem: Memes are often modified as they spread, so that first all mentions of the same meme need to be identified
- Construction of a phrase graph G(V, E):
 - vertices V correspond to mentions of a meme that are reasonably long and occur often enough
 - edge (u,v) exists if meme mentions u and v
 - U is strictly shorter than V
 - <u>either</u>: have small directed token-level edit distance
 (i.e., u can be transformed into v by adding at most ε tokens)
 - <u>or</u>: have a **common word sequence** of length at least **k**
 - edge weights based on edit distance between u and v and how often v occurs in the document collection



Meme Phrase Graph





Phrase Graph Partitioning

- Phrase graph is an directed acyclic graph (DAG) by construction
- Partition G(V, E) by deleting a set of edges having minimum total weight, so that each resulting component is single-rooted
- Phrase graph partitioning is NP-hard, hence addressed by greedy heuristic algorithm





Applications

- Clustering of meme mentions allows for insightful analyses, e.g.:
 - volume of meme per time interval
 - **peak time** of meme in traditional news and social media
 - time lag between peek times in traditional news and social media





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9.3. Opinion Retrieval

- Opinion retrieval finds posts relevant to a specific named entity (e.g., a company or celebrity) which express an opinion about it
- Examples: (from TREC Blog track 2006)
 - macbook pro
 - jon stewart
 - whole foods
 - mardi gras
 - cheney hunting

Title: whole foods

Description: Find opinions on the quality, expense, and value of purchases at Whole Foods stores.

Narrative:

All opinions on the quality, expense and value of Whole Foods purchases are relevant. Comments on business and labor practices or Whole Foods as a stock investment are not relevant. Statements of produce and other merchandise carried by Whole Foods without comment are not relevant.

Standard retrieval models can help with finding relevant posts; but how to determine whether a post expresses an opinion?



Opinion Retrieval Task Example

<top> <num> Number: 863

<title> netflix

<desc> Description:
Identify documents that show customer opinions
of Netflix.

<narr> Narrative:

A relevant document will indicate subscriber satisfaction with Netflix. Opinions about the Netflix DVD allocation system, promptness or delay in mailings are relevant. Indications of having been or intent to become a Netflix subscriber that do not state an opinion are not relevant. </top>



Opinion Dictionary

- What if we had a dictionary of opinion words?
 (e.g., like, good, bad, awesome, terrible, disappointing)
- Lexical resources with word sentiment information
 - SentiWordNet (<u>http://sentiwordnet.isti.cnr.it/</u>)

	unspeakable#2 terrible#2 painful#3 dreadful#2 awful #1 atrocious#2 abominable#2 01126	
	exceptionally bad or displeasing; "atrocious taste"; "abominable workmanship"; "an awful voice"; "dreadfu manners"; "a painful performance"; "terrible handwriting"; "an unspeakable odor came sweeping into the room"	
P: 0 0: 0.125 N: 0.875	Feedback on SentiWordNet values: They are OK. Suggest your valu	es.
2	awing#1 awful#6 awesome#1 awe-inspiring#1 amazing#2 01282	510
	inspiring awe or admiration or wonder; "New York is an amazing city"; "the Grand Canyon is an awe- inspiring sight"; "the awesome complexity of the universe"; "this sea, whose gently awful stirrings seem to speak of some hidden soul beneath"- Melville; "Westminster Hall's awing majesty, so vast, so high, so sile	
P: 0.875 O: 0 N:	Feedback on SentiWordNet values: They are OK. Suggest your values	es.

- General Inquirer (<u>http://www.wjh.harvard.edu/~inquirer/</u>)
- OpinionFinder (<u>http://mpqa.cs.pitt.edu</u>)



Opinion Dictionary

- He et al. [4] construct an opinion dictionary from training data
 - consider only words that are neither too frequent (e.g., and, or) nor too rare (e.g., aardvark) in the post collection D
 - let D_{rel} be a set of relevant posts (to any query in a workload) and $D_{relopt} \subset D_{rel}$ be the subset of relevant opinionated posts
 - two options to measure opinionatedness of a word v
 - Kullback-Leibler Divergence

$$op_{KLD}(v) = P[v \mid D_{relopt}] \log_2 \frac{P[v \mid D_{relopt}]}{P[v \mid D_{rel}]}$$

Bose Einstein Statistics

$$op_{BO}(v) = tf(v, D_{relopt}) \log_2 \frac{1+\lambda}{\lambda} + \log_2(1+\lambda)$$
 with $\lambda = \frac{tf(v, D_{rel})}{|D_{rel}|}$



Re-Ranking

- He et al. [4] measure opinionatedness of a post d as follows
 - consider the set Q_{opt} of k most opinionated words from the dictionary
 - issue Q_{opt} as a query (e.g., using Okapi BM25 as a retrieval model)
 - the retrieval status value score(d, Q_{opt}) measures how opinionated d is
- Posts are ranked in response to query Q (e.g., whole foods) according to a (linear) combination of retrieval scores

 $score(d) = \alpha \cdot score(d, Q) + (1 - \alpha) \cdot score(d, Q_{opt})$

with $0 \le \alpha \le 1$ as a tunable mixing parameter



Sentiment Expansion

 Huang and Croft [5] expand the query with query-independent (Q_I) and query-dependent (Q_D) opinion words; posts are then ranked according to

$$score(d) = \alpha \cdot score(d, Q) + \beta \cdot score(d, Q_I) + (1 - \alpha - \beta) \cdot score(d, Q_D)$$

with $0 \le \alpha, \beta \le 1$ as a tunable mixing parameters and retrieval scores based on language model divergences

- Query-independent opinion words are obtained as
 - seed words (e.g, good, nice, excellent, poor, negative, unfortunate, ...)
 - most frequent words in opinionated corpora (e.g., movie reviews)



Sentiment Expansion (Query Independent)

- Examples: (of most frequent words in different corpora)
 - Cornell movie reviews: like, even, good, too, plot
 - MPQA opinion corpus: against, minister, terrorism, even, like
 - Blog06(op): like, know, even, good, too
- <u>Observation</u>: Query-independent opinion words are very general (e.g., like, good) or specific to the corpus (e.g., minister, terrorism)



Sentiment Expansion (Query Dependent)

- Query-dependent opinion words are obtained as words that frequently co-occur with query terms in pseudo-relevant documents (following the approach by Lavrenko and Croft [6])
- Given a query Q, identify the set of R of top-k pseudo-relevant documents, and top-n words having highest probability

$$P[w \mid R] \propto \sum_{d \in R} P[w \mid d] \prod_{v \in q} P[v \mid d, w]$$
$$P[v \mid d, w] = \begin{cases} \frac{tf(v,d)}{\sum_{u} tf(u,d)} &: w \in d\\ 0 &: \text{ otherwise} \end{cases}$$

with parameter set as k = 5 and n = 20 in practice



Sentiment Expansion

- Examples: (of query-dependent opinion words)
 - mozart → (like, good, too, even, death, best, great, genius)
 - allianz → (best, premium, great, value, traditional, fidelity)
 - wikipedia → (like, open, good, know, free, great, knowledge)



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9.4. Feed Distillation

- Feed distillation identifies feeds (e.g., blogs, Twitter users) that are relevant to a specific (typically rather broad) topic
- Examples: (from TREC Blog track 2007)

	movie review	Title:
	fue e une e e e tree l	baseball
	firearm control	Description:
•	baseball	Blogs with recurring interests in Major League Baseball, or lesser leagues, for example, giving news or analysis of games or player moves.
•	garden	Narrative:
•	mobile phone	Relevant blogs will have news or analysis from the major league baseball and other leagues. Blogs listing only product reviews, or with other nonsensical information are not relevant.

Challenges: How to capture whether a blog consistently covers the given topic? How to bridge vocabulary gap to posts?



Language Models

- Weerkamp et al. [11] develop two approaches to feed distillation estimating language models for entire blog(ger)s and individual posts, respectively
- Notation:
 - a blog b is a set of posts; |b| is the number of posts by b
 - a post p is a bag of terms
 - tf(v, p) denotes the term frequency of term v in post p
 - B denotes a virtual post concatenating all posts from all blogs



Blogger Model (BM)

Estimates a language model for each blog(ger) b

$$P[q \mid \theta_b] = \prod_{v \in q} P[v \mid \theta_b]^{tf(v,q)}$$

Smooths probability estimates using the collection of blogs B

$$P[v \mid \theta_b] = (1 - \lambda_b) \cdot P[v \mid b] + \lambda_b \cdot P[v \mid B]$$

with blog-specific smoothing parameter

$$\lambda_b = \frac{\beta}{(1/|b| \cdot \sum_{p \in b} \sum_v tf(v, p)) + \beta}$$

thus smoothing blogs with shorter posts more aggressively



Blogger Model

Two-step generation of term v from blog b

$$P[v | b] = \sum_{p \in b} P[v | p, b] P[p | b]$$

assuming conditional independence of terms given blog

$$P[v \mid b] = \sum_{p \in b} P[v \mid p] P[p \mid b]$$
2. Draw term 1. Draw post from post from blog

Uniform probability of posts given blog (i.e., equal importance)

$$P[p \mid b] = 1/|b|$$

• Maximum-likelihood estimate $P[v | p] = \frac{tf(v, p)}{\sum_{w} tf(w, p)}$



Posting Model (PM)

Estimates a language model for each individual post p

$$P[v \mid \theta_p] = (1 - \lambda_p) \cdot P[v \mid p] + \lambda_p \cdot P[v \mid B]$$

with post-specific smoothing parameter

$$\lambda_p = \frac{\beta}{\left(\sum_w tf(w, p)\right) + \beta}$$

thus smoothing short posts more aggressively

• Maximum-likelihood estimate $P[v | p] = \frac{tf(v, p)}{\sum_{w} tf(w, p)}$



Posting Model

 Likelihood of generating query q from language model of post p

$$P[q \mid \theta_p] = \prod_{v \in q} P[v \mid \theta_p]^{tf(v,q)}$$

Two-step generation of query q from blog b

$$P[q \mid b] = \sum_{p \in b} P[q \mid \theta_p] P[p \mid b]$$

2. Generate query 1. Draw post from post from blog

Uniform probability of posts given blog (i.e., equal importance)

$$P[p \mid b] = 1/|b|$$



Query Expansion for Vocabulary Gap

- Elsass et al. [3] proposed the highly similar Large Document
 Model (~BM) and Small Document Model (~PM) approaches
- Focus on bridging the vocabulary gap between high-level topic descriptions (e.g., garden) and posts (e.g., seed, flower, crop)
- Query expansion with terms from pseudo-relevant documents retrieved from different corpora
 - Blogs (MAP 0.266 compared to small document model 0.315)
 - Posts (MAP 0.282)
 - Wikipedia articles (MAP 0.314)
 - Wikipedia passages (MAP 0.313)




Query Expansion for Vocabulary Gap

- Query expansion based on anchor phrases in Wikipedia
 - issue original query q against Wikipedia articles as corpus
 - consider top-k and top-n (k < n) results returned by query
 - score every anchor phrase a occurring in any top-n result and pointing to a document d from the top-k result as

$$score(a) = \sum_{(a,d)} (k - rank(d))$$

anchor phrase **a** from top-**n** article
pointing to top-**k** article **d**

$$united states of america$$

$$un$$

favoring frequent anchor phrases pointing to highly ranked articles

• expand query with top-m anchor phrases (MAP 0.361)

max planck institut informatik



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Online News Media





Google News

Google	• २	
News	U.S. edition -	
Top Stories	World	Gerth: 💙 🖬
News near you World Iraq Inquiry Narendra Modi Eid al-Fitr NATO Malcolm Turnbull PAGASA Kim Jong-un	At least 3 dead in bomb attack during Eid prayers in Bangladesh Washington Post - 12 minutes ago I I I minutes ago I I I I minutes ago I I I I I I I I I I I I I I I I I I I	n Thursday, killing at least three Related Eid al-Fitr » Bangladesh »
Benjamin Netanyahu Syria Elie Wiesel U.S. Elections	Image: State of the state	e Hindu The Hindu Voice of J
Business Technology	The much-anticipated release of the Chilcot report - the findings of a seven-year investigation into the British involvement in the 2003 U.S.	
Entertainment Sports Science	British Politics Gives a Sense of Government by Old School Chums New York Times - 5 hours ago David Cameron, left, and Michael Gove in 2010. After taking opposite sides on the "Brexit" issue, the two old friends are reportedly no longer speaking.	
Health Spotlight	US Sanctions Target North Korean Leaders for Human Rights Abuses Voice of America - 2 hours ago July 07, 2016 5:20 AM. SEOUL—. The newly announced U.S. sanctions on North Korean leader Kim Jong Un for human rights violations is not expected to have any immer the new measures will increase pressure on the	idiate impact, but advocates say
	Germany lawmakers debate 'no means no' rape law Washington Post - 57 minutes ago BERLIN - German lawmakers debated a bill Thursday that will make it easier for victims of sex crimes to file criminal complaints if they rejected their attacker's advances w	ith a clear "no.
	USA TODAY - 46 minutes ago	

TOKYO - Officials in Taiwan braced for the worst Thursday, as a howling, screaming super typhoon bore down on the island nation. Typhoon Nepartak was packing winds of more than 200 mph and generating waves up to 44 feet ahead of its expected strike ...

BEIJING - U.N. Secretary-General Ban Ki-moon told China's leaders on Thursday that a flourishing civil society and free media are key to China's development, on one of his last visits to Beijing as U.N.



UN's Ban Tells China Civil Society, Free Media Are Crucial

New York Times - 2 hours ago



MAX.PLA

News Aggregators

















Wikipedia Current Events Portal

July 7, 2016 (Thursday)

edit history watch

Time: 11:33 UTC | Day: 7 July | Purge

Disasters and accidents

- Super Typhoon Nepartak
 - The first major typhoon of 2016 threatens Taiwan, China and northern Luzon, Philippines. Thousands of people have been evacuated in Taiwan. (The Weather Channel)
 , (ABC News)
 - Typhoon Nepartak is expected to make landfall on mainland China on Friday and will make flooding worse. Nearly 200 people have died in flood waters in China in the past week with 41 people missing, 1.6 million relocated and almost 50000 houses collapsed. (*The*

Telegraph) &

Law and crime

 A group of suspected radical Islamists hurl homemade bombs at police officers in the Kishoreganj District in central Bangladesh killing at least one officer and injuring several others. (AP via ABC News) in

Politics and elections

- Australian federal election, 2016

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10	11	12	13	14	15	16			
17	18	19	20	21	22	23			
24	25	26	27	28	29	30			
31									

More July 2016 events...

About this page • Suggest a headline News about Wikipedia

Ongoing events

Business

- United Kingdom withdrawal from the European Union
- 2016 Bangladesh Bank heist
- Panama Papers

Disasters

- 2016 California wildfires
- 2016 Fort McMurray wildfire

Health

- Flint water crisis
- Zika virus outbreak



Top-Story Identification

- Top-story identification (another task within the TREC Blog track) aims to identify the most important news stories for a specific day d based on their coverage in the blogosphere
 - real-time (online, limited statistics, time critical: small lag)
 - retrospective: (offline, full statistics)
- Notation:
 - d denotes the day of interest
 - B_d is the set of posts published at day d; p denotes a post
 - n denotes a news article (consisting of headline and content)
 - tf(v,p) is the term frequency of term v in post p



Top-Story Identification

- Lee and Lee [7] address retrospective top-story identification using language models estimated from news and blogs
- Intuition: "News article important if discussed by many posts"

Importance
$$(n,d) \propto KL(\theta_n \parallel \theta_{B_d})$$

LM representing LM representing posts news article **n** published at day **d**

(Note:This is a simplified version of the approach described in [7])

Only articles published -1/+1 around the day of interest d are considered as candidates and ranked by the approach



Top-Story Identification Workflow





Blog Post Language Model

Language model for blog posts published at d is estimated as

$$P[v \mid \theta_{B_d}] = \frac{tf(v, B_d) + \mu \cdot \frac{tf(v, B)}{\sum_w tf(w, B)}}{\left(\sum_w tf(w, B_d)\right) + \mu}$$

using Dirichlet smoothing with the collection of all posts B



Option I: Estimate directly from content of news article

$$P[v \mid \theta_n] = \frac{tf(v, n) + \mu \cdot \frac{tf(v, N)}{\sum_w tf(w, N)}}{\left(\sum_w tf(w, n)\right) + \mu}$$

using Dirichlet smoothing with the entire news collection N

- Option 2: Estimate from top-k pseudo-relevant blog posts
 B_n retrieved using headline as query and published within
 -1/+1 month of the news article; again using Dirichlet
 smoothing with the collection of all posts B
- Option 3: Interpolate language models estimated from news article content and top-k pseudo-relevant blog posts



VOCABULARY GAP'

Summary

- Meme tracking grouping variants of memes to track them over time
- Opinion retrieval

finds posts expressing an opinion about a specific named entity

- Feed distillation identifies feeds worth following for a given high-level topic
- Top-story identification
 spots most important news articles based on coverage in blogs
- Vocabulary gaps
 are a common obstacle in IR but can often be bridged
- Language models

are versatile and can be used to address many (if not most) tasks



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