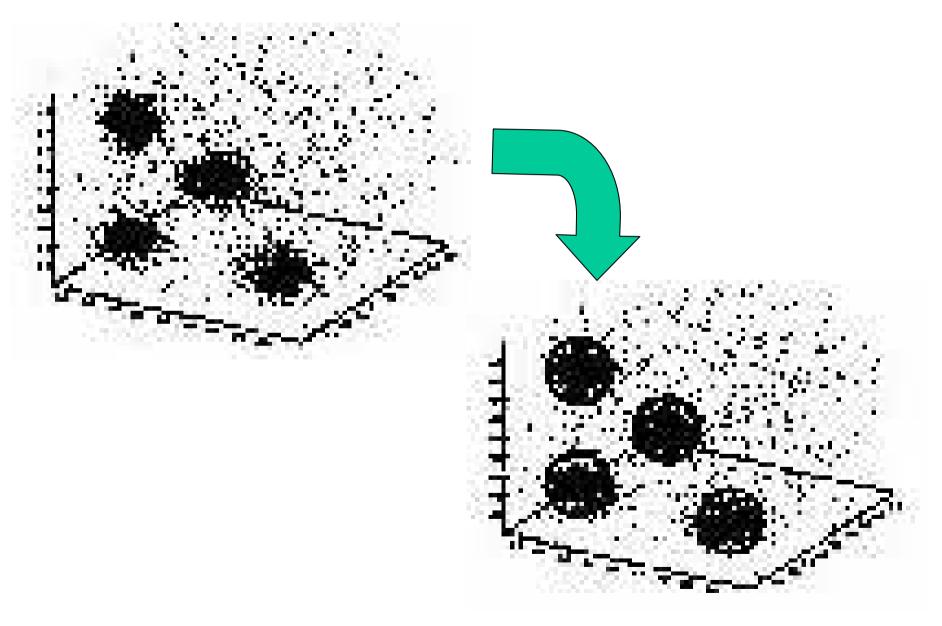
Chapter 7: Clustering (Unsupervised Data Organization)

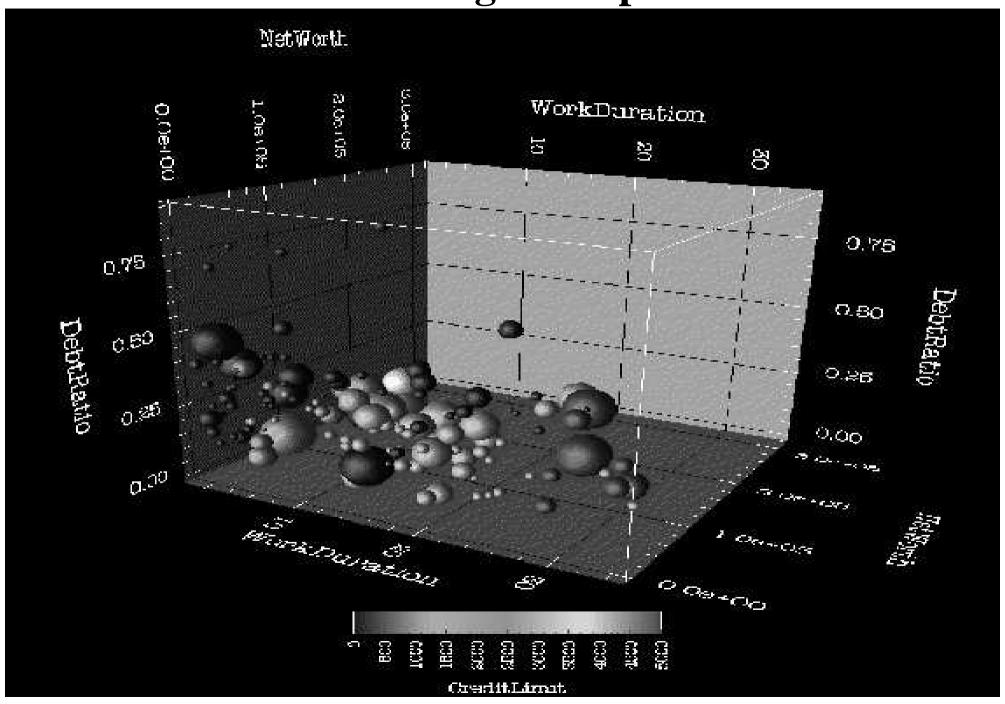
- 7.1 Hierarchical Clustering
- 7.2 Flat Clustering
- 7.3 Embedding into Vector Space for Visualization
- 7.4 Applications

Clustering: unsupervised grouping (partitioning) of objects into classes (clusters) of similar objects

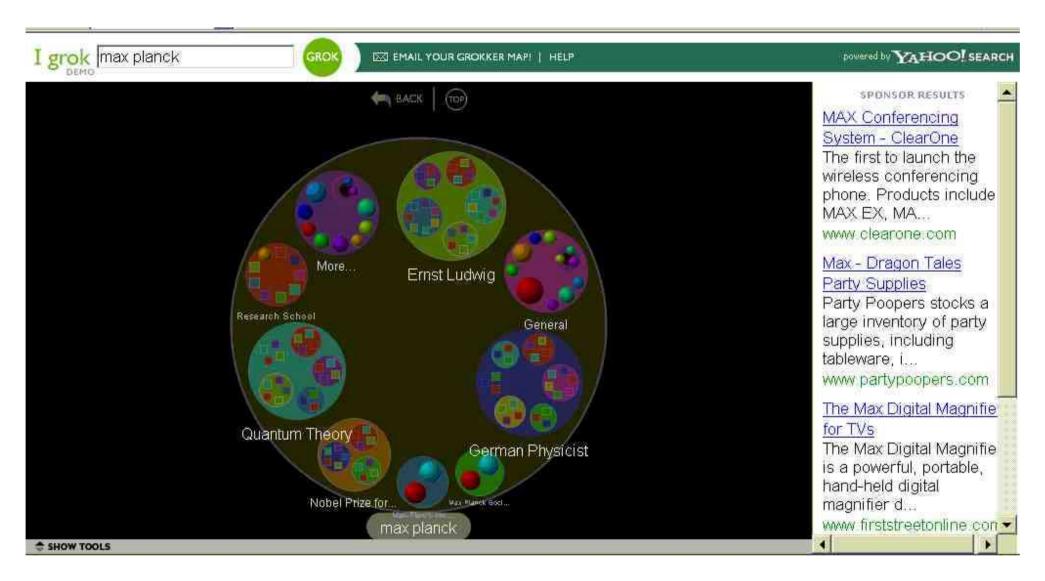
Clustering Example 1



Clustering Example 2

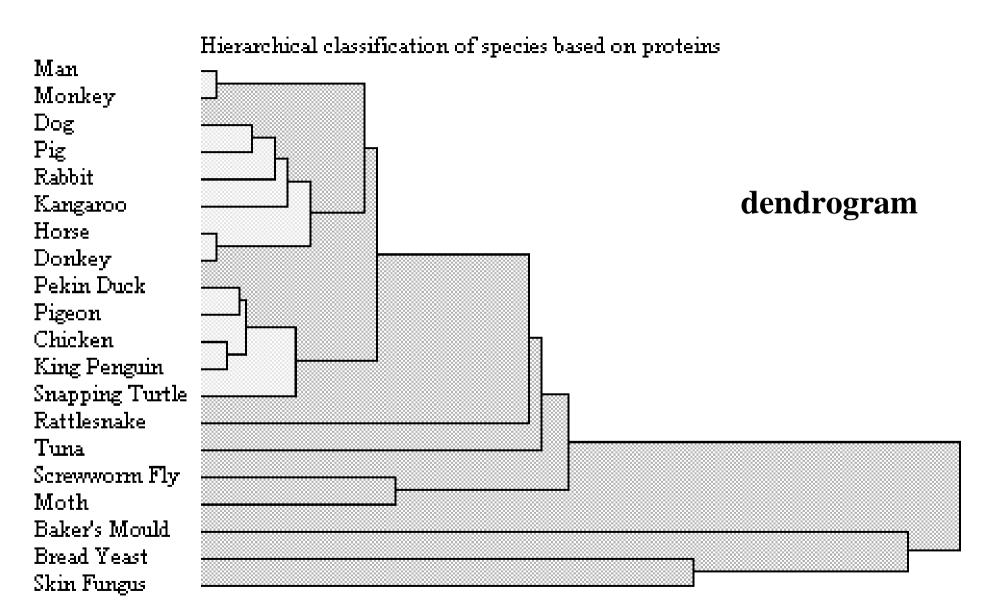


Clustering Search Results for Visualization and Navigation

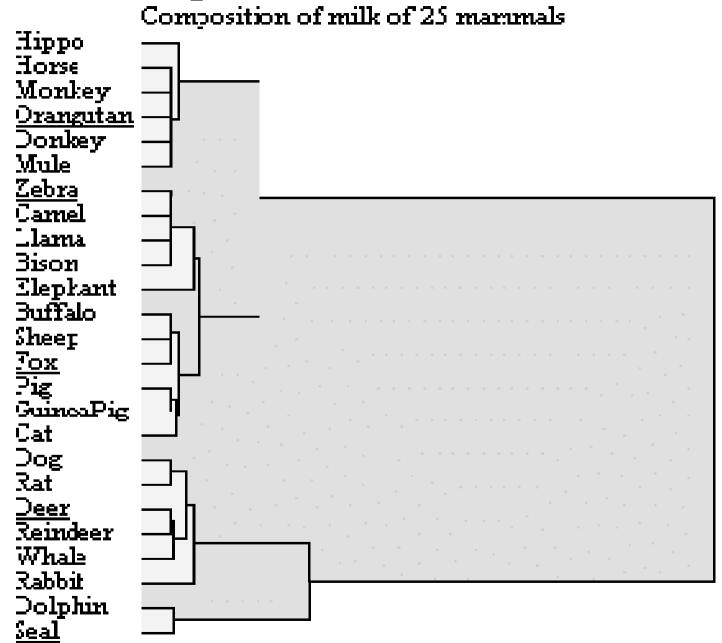


http://www.grokker.com/

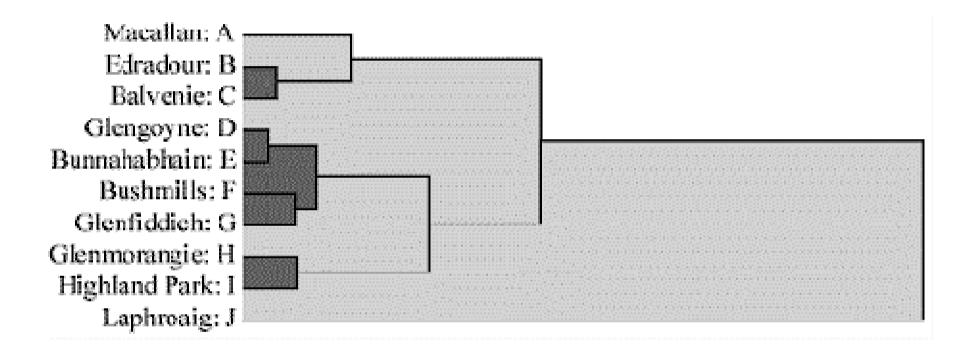
Example for Hierarchical Clustering



Example for Hierarchical Clustering



Example for Hierarchical Clustering



Clustering: Classification based on Unsupervised Learning

given:

n *m-dimensional data records* dj \in D \subseteq dom(A1) \times ... \times dom(Am) with attributes Ai (e.g. term frequency vectors \subseteq N₀ \times ... \times N₀) or n *data points* with pair-wise *distances (similarities)* in a *metric space*

wanted:

k **clusters** c1, ..., ck and an assignment D \rightarrow {c1, ..., ck} such that the average **intra-cluster similarity** $\frac{1}{k}\sum_{k}\left(\frac{1}{|c_k|}\sum_{\vec{d}\in c_k}sim(\vec{d},\vec{c}_k)\right)$ is high and the average **inter-cluster similarity** $\frac{1}{k(k-1)}\sum_{i,j}sim(\vec{c}_i,\vec{c}_j)$ is low, where the **centroid** \vec{c}_k of ck is: $\vec{c}_k = \frac{1}{|c_k|}\sum_{\vec{d}\in c_k}\vec{d}$

Desired Clustering Properties

A clustering function f_d maps a dataset D onto a partitioning $\Gamma \subseteq 2^D$ of D, with pairwise disjoint members of Γ and $\bigcup_{x \in D} f(x) = D$, based on a (metric or non-metric) distance function d: $D \times D \to R_0^+$ which is symmetric and satisfies $d(x,y)=0 \Leftrightarrow x=y$

Axiom 1: Scale-Invariance

For any distance function d and any $\alpha > 0$: $f_d(x) = f_{\alpha d}(x)$ for all $x \in D$

Axiom 2: Richness (Expressiveness)

For every possible partitioning Γ of D there is a distance function d such that f_d produces Γ

Axiom 3: Consistency

d is a Γ -transformation of d if for all x,y in same $S \in \Gamma$: $d'(x,y) \le d(x,y)$ and for all x, y in different S, $S' \in \Gamma$: $d'(x,y) \ge d(x,y)$. If f_d produces Γ then $f_{d'}$ produces Γ , too.

Impossibility Theorem (J. Kleinberg: NIPS 2002):

For each dataset D with $|D| \ge 2$ there is no clustering function f that satisfies Axioms 1,2, and 3 for every possible choice of d

Hierarchical vs. Flat Clustering

Hierarchical Clustering:

- detailed and insightful
- hierarchy built
 in natural manner
 from fairly simple algorithms
- relatively expensive
- no prevalent algorithm

Flat Clustering:

- data overview & coarse analysis
- level of detail depends on the choice of the number of clusters
- relatively efficient
- K-Means and EM are simple standard algorithms

7.1 Hierarchical Clustering: Agglomerative Bottom-up Clustering (HAC)

Principle:

- start with each d_i forming its own singleton cluster c_i
- in each iteration combine the most similar clusters c_i , c_j into a new, single cluster

```
for i:=1 to n do c_i := \{d_i\} od; C := \{c_1, ..., c_n\}; /* \text{ set of clusters } */ while |C| > 1 do \text{determine } c_i, c_j \in C \text{ with maximal inter-cluster similarity;} C := C - \{c_i, c_j\} \cup \{c_i \cup c_j\}; od;
```

Divisive Top-down Clustering

Principle:

- start with a single cluster that contains all data records
- in each iteration identify the least "coherent" cluster and divide it into two new clusters

```
\begin{split} c_1 &:= \{d_1, ..., d_n\}; \\ C &:= \{c_1\}; /^* \text{ set of clusters }^*/ \\ \text{while there is a cluster } c_j \in C \text{ with } |c_j| > 1 \text{ do} \\ \text{determine } c_i \text{ with the lowest intra-cluster similarity;} \\ \text{partition } c_i \text{ into } c_{i1} \text{ and } c_{i2} \text{ (i.e. } c_i = c_{i1} \cup c_{i2} \text{ and } c_{i1} \cap c_{i2} = \varnothing) \\ \text{such that the inter-cluster similarity between } c_{i1} \text{ and } c_{i2} \\ \text{is minimized;} \\ \text{od;} \end{split}
```

For partitioning a cluster one can use another clustering method (e.g. a bottom-up method)

Alternative Similarity Metrics for Clusters

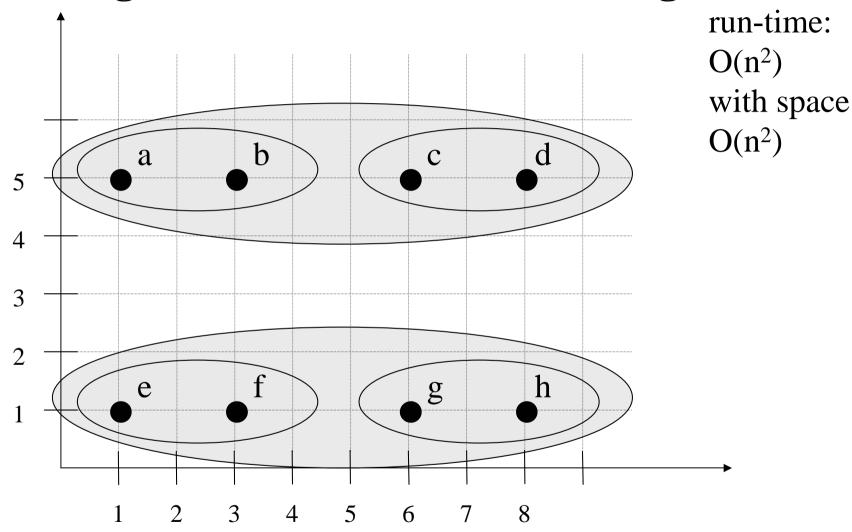
given: similarity on data records - sim: D×D \rightarrow R oder [0,1] define: similarity between clusters – sim: $2^{D}\times2^{D}\rightarrow$ R or [0,1]

Alternatives:

- Centroid method: sim(c,c') = sim(d, d') with centroid d of c and centroid d' of c'
- Single-Link method: sim(c,c') = sim(d, d') with $d \in c$, $d' \in c'$, such that d and d' have the highest similarity
- Complete-Link method: sim(c,c') = sim(d, d') with $d \in c$, $d' \in c'$, such that d and d' have the lowest similarity
- Group-Average method: $\frac{1}{|c|\cdot|c'|} \sum_{d\in c, d'\in c'} sim(d,d')$

For hierarchical clustering the following axiom must hold: $\max \{ sim(c,c'), sim(c,c'') \} \ge sim(c,c'\cup c'') \text{ for all } c,c',c'' \in 2^D$

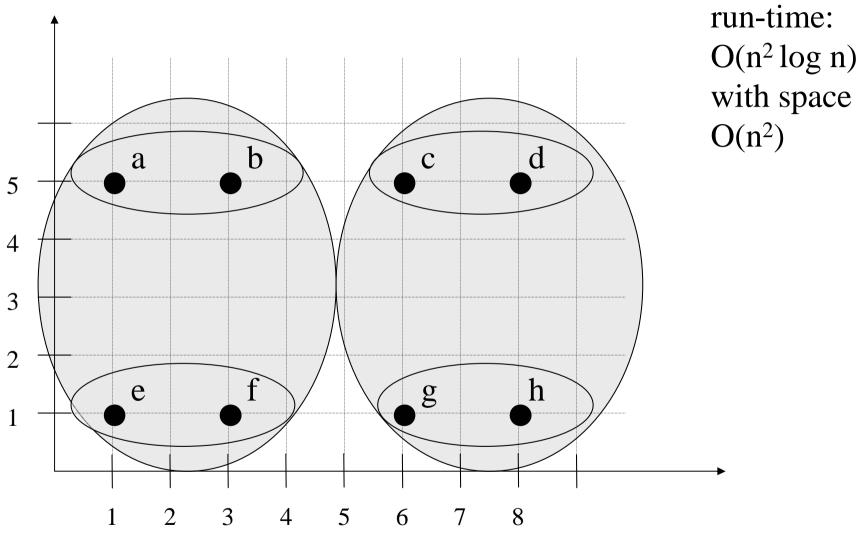
Example for Bottom-up Clustering with Single-Link Metric (Nearest Neighbor)



emphasizes ,,local" cluster coherence (chaining effect)

→ tendency towards long clusters

Example for Bottom-up Clustering with Complete-Link Metric (Farthest Neighbor)



emphasizes "global" cluster coherence

→ tendency towards round clusters with small diameter

Relationship to Graph Algorithms

Single-Link clustering:

- corresponds to construction of maximum (minimum) spanning tree for undirected, weighted graph G = (V,E) with V=D, $E=D\times D$ and edge weight sim(d,d') (dist(d,d')) for $(d,d')\in E$
- from the maximum spanning tree the cluster hierarchy can be derived by recursively removing the shortest (longest) edge

Single-Link clustering is related to the problem of finding **maximal connected components** (Zusammenhangskomponenten) on a graph that contains only edges (d,d') for which sim(d,d') is above some threshold

Complete-Link clustering is related to the problem of finding maximal cliques in a graph.

Bottom-up Clustering with Group-Average Metric (1)

Merge step combines those clusters c_i and c_j for which the intra-cluster similarity $c:=c_i \cup c_j$ $S(c) \coloneqq \frac{1}{|c| \cdot (|c|-1)} \sum_{d,d' \in c} sim(d,d')$ becomes maximal

naive implementation has run-time $O(n^3)$: n-1 merge steps each with $O(n^2)$ computations

Bottom-up Clustering with Group-Average Metric (2)

efficient implementation – with total run-time $O(n^2)$ – for cosine similarity with length-normalized vectors, i.e. using scalar product for sim

precompute similarity of all document pairs

and compute
$$\vec{s}(c) := \sum_{\vec{d} \in c} \vec{d}$$

for each cluster after every merge step

Then:
$$S(c_i \cup c_j) = \frac{\left(\vec{s}(c_i) + \vec{s}(c_j)\right) \cdot \left(\vec{s}(c_i) + \vec{s}(c_j)\right) - \left(|c_i| + |c_j|\right)}{\left(|c_i| + |c_j|\right) \left(|c_i| + |c_j|\right)}$$

Thus each merge step can be carried out in constant time.

Cluster Quality Measures (1)

With regard to ground truth:

known class labels $L_1, ..., L_g$ for data points $d_1, ..., d_n$: $L(d_i) = L_i \in \{L_1, ..., L_g\}$

With cluster assignment $\Gamma(d_1), ..., \Gamma(d_n) \in c_1, ..., c_k$ cluster c_j has **purity** $\max_{v=1..g} |\{d \in c_j | L(d) = L_v\}| / |c_j|$

Complete clustering has purity $\sum_{j=1..k} purity(c_j)/k$

Alternatives:

- Entropy within cluster $\sum_{\nu=1...g} \frac{|c_j \cap L_{\nu}|}{|c_j|} \log_2 \frac{|c_j|}{|c_j \cap L_{\nu}|}$
- MI between cluster and classes

$$\sum_{c \in \{c_j, \bar{c}_j\}, L \in \{L_1, \dots, L_g\}} \frac{|c \cap L|/n}{|c| \cdot |L|/n} \log_2 \frac{|c| \cdot |L|/n}{|c \cap L|/n}$$

Cluster Quality Measures (2)

Without any ground truth:

ratio of intra-cluster to inter-cluster similarities

$$\frac{1}{k} \sum_{k} \left(\frac{1}{|c_k|} \sum_{\vec{d} \in c_k} sim(\vec{d}, \vec{c}_k) \right) / \left(\frac{1}{k (k-1)} \sum_{\substack{i,j \\ i \neq j}} sim(\vec{c}_i, \vec{c}_j) \right)$$

or other *cluster validity measures* of this kind (e.g. considering variance of intra- and inter-cluster distances)

7.2 Flat Clustering: Simple Single-Pass Method

```
given: data records d1, ..., dn
wanted: (up to) k clusters C:={c1, ..., ck}
C := \{ \{d1\} \}; /* \text{ random choice for the first cluster */}
for i:=2 to n do
  determine cluster cj \in C with the largest value of
  sim(di, cj) (e.g. sim(di, \vec{c}_j) with centroid \vec{c}_j);
  if sim(di, cj) \ge threshold
  then assign di to cluster cj
  else if |C| < k
        then C := C \cup \{\{di\}\}\}; /* create new cluster */
        else assign di to cluster cj
       fi
  fi
od
```

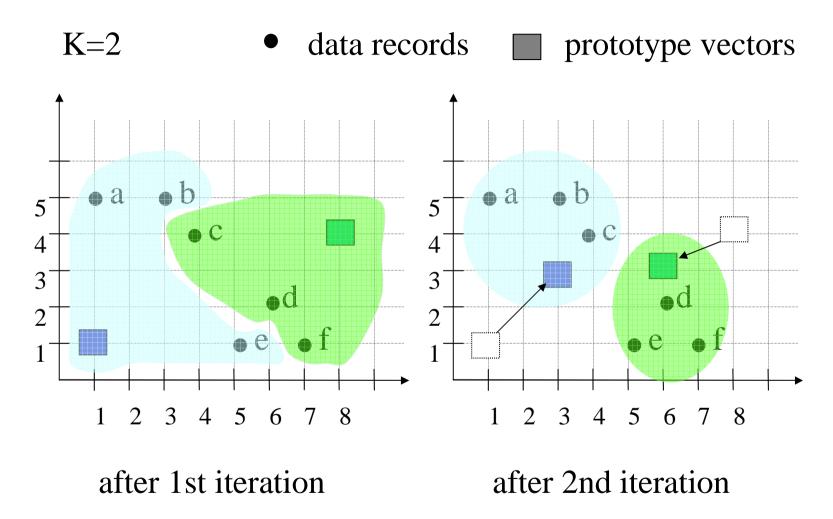
K-Means Method for Flat Clustering (1)

Idea:

- determine **k prototype vectors**, one for each cluster
- assign each data record to the most similar prototype vector and compute new prototype vector (e.g. by averaging over the vectors assigned to a prototype)
- iterate until clusters are sufficiently stable

```
randomly choose k prototype vectors \vec{c}_1,...,\vec{c}_k while not yet sufficiently stable do for i:=1 to n do assign di to cluster cj for which sim(\vec{d}_i,\vec{c}_j) is minimal od; for j:=1 to k do \vec{c}_j \coloneqq \frac{1}{|c_j|} \sum_{\vec{d} \in c_j} \vec{d} od; od;
```

Example for K-Means Clustering



K-Means Method for Flat Clustering (2)

- run-time is O(n) (assuming constant number of iterations)
- a suitable number of clusters, K, can be determined experimentally or based on the MDL principle
- the initial prototype vectors could be chosen by using another
 - very efficient clustering method
 - (e.g. bottom-up clustering on random sample of the data records).
- for sim any arbitrary metric can be used

Choice of K (Model Selection)

- application-dependent (e.g. for visualization)
- driven by empirical evaluation of cluster quality (e.g. cross-validation with held-out labeled data)
- driven by quality measure without ground truth
- driven by MDL principle

LSI and pLSI Reconsidered

LSI and pLSI can also be seen as unsupervised clustering methods (*spectral clustering*): simple variant for k clusters

- map each data point into k-dimensional space
- assign each point to its highest-value dimension (strongest spectral component)

Conversely, we could compute k clusters for the data points (using any clustering algorithm) and project data points onto k centroid vectors ("axes" of k-dim. space) to represent data in LSI-style manner

EM Method for Model-based Soft Clustering (Expectation Maximization)

Approach:

- generalize K-Means method such that each data record belongs to a cluster (actually all k clusters) with a certain probability based on a parameterized multivariate prob. distribution f
 - \rightarrow random variable $Z_{ij} = 1$ if d_i belongs to c_j , 0 otherwise
- estimate parameters θ of the prob. distribution $f(\theta,x)$ such that the likelihood that the observed data is indeed a sample from this distribution is maximized
 - \rightarrow Maximum-Likelihood Estimation (MLE):

maximize $L(d_1,...,d_n, \theta) = P[d_1, ..., d_n \text{ is a sample from } f(\theta,x)]$ or maximize log L;

if analytically intractable \rightarrow use **EM iteration procedure**

Postulate probability distribution e.g. mixture of k multivariate Normal distributions

EM Clustering Method with Mixture of k Multivariate Normal Distributions

<u>Assumption:</u> data records are a sample from a mixture of k multivariate Normal distributions with the density:

$$f(\vec{x},\pi_1,...,\pi_k,\vec{\mu}_1,...,\vec{\mu}_k,\Sigma_1,...,\Sigma_k)$$

$$= \sum_{j=1}^{k} \pi_{j} \ n(\vec{x}, \vec{\mu}_{j}, \Sigma_{j}) = \sum_{j=1}^{k} \pi_{j} \ \frac{1}{\sqrt{(2\pi)^{m} |\Sigma_{j}|}} e^{-\frac{1}{2}(\vec{x} - \vec{\mu}_{j})^{T} \Sigma_{j}^{-1} (\vec{x} - \vec{\mu}_{j})}$$

with expectation values $\vec{\mu}_j$ and invertible, positive definite, symmetric m×m covariance matrices Σ_j

→ maximize log-likelihood function:

$$\log L(\vec{x}_1, ..., \vec{x}_n, \theta) := \log \prod_{i=1}^{n} P[\vec{x}_i \mid \theta] = \sum_{i=1}^{n} \left(\log \sum_{j=1}^{k} \pi_j \ n(\vec{x}_i, \vec{\mu}_j, \Sigma_j) \right)$$

EM Iteration Procedure (1)

introduce latent variables Z_{ij} : point x_i generated by cluster j

initialization of EM method, for example, by: setting $\pi_1 = ... = \pi_k = 1/k$, using K-Means cluster centroids for and unity matrices (1s on diagonal) for $\Sigma_1, ..., \Sigma_k$

iterate until parameter estimations barely change anymore:

- 1) Expectation step (E step): compute $E[Z_{ij}]$ based on the previous round's estimation for θ , i.e. $\pi_1, ..., \pi_k, \ \vec{\mu}_1, ..., \vec{\mu}_k$ and $\Sigma_1, ..., \Sigma_k$
- 2) Minimization step (M step): improve parameter estimation for θ based on the previous round's values for $E[Z_{ij}]$

convergence is guaranteed, but may result in local maximum of log-likelihood function

EM Iteration Procedure (2)

Expectation step (E step):

$$h_{ij} := E[Z_{ij} \mid \vec{x}_i, \theta] = \frac{\pi_j P[\vec{x}_i \mid n_j(\theta)]}{\sum_{l=1}^k \pi_l P[\vec{x}_i \mid n_l(\theta)]}$$

Maximization step (M step):

$$\begin{split} \vec{\mu}_{j} \coloneqq & \frac{\sum\limits_{i=1}^{n} h_{ij} \vec{x}_{i}}{\sum\limits_{i=1}^{n} h_{ij}} & \sum\limits_{i=1}^{n} h_{ij} (\vec{x}_{i} - \vec{\mu}_{j}) (\vec{x}_{i} - \vec{\mu}_{j})^{T} \\ \sum\limits_{i=1}^{n} h_{ij} & \sum\limits_{i=1}^{n} h_{ij} \\ \pi_{j} \coloneqq & \frac{\sum\limits_{i=1}^{n} h_{ij}}{\sum\limits_{j=1}^{n} h_{ij}} = \frac{\sum\limits_{i=1}^{n} h_{ij}}{n} \end{split}$$

Example for EM Clustering Method

given:

n=20 terms from articles of the New York Times:
ballot, polls, Gov, seats, profit, finance, payments, NFL, Reds,
Sox, inning, quarterback, score, scored, researchers, science,
Scott, Mary, Barbara, Edward
with m=20-dimensional feature vectors \vec{d}_i with d_{ij} = # articles that contain both term i and term j

<u>Result</u> of EM clustering for the estimation of h_{ij} for k=5:

	1	2	3	4	5		1	2	3	4	5
ballot	0.63	0.12	0.04	0.09	0.11	inning	0.03	0.01	0.93	0.01	0.02
polls	0.58	0.11	0.06	0.10	0.14	quarterback	0.06	0.02	0.82	0.03	0.07
Gov	0.58	0.12	0.03	0.10	0.17	score	0.12	0.04	0.65	0.06	0.13
seats	0.55	0.14	0.08	0.08	0.15	scored	0.08	0.03	0.79	0.03	0.07
profit	0.11	0.59	0.02	0.14	0.15	researchers	0.08	0.12	0.02	0.68	0.10
finance	0.15	0.55	0.01	0.13	0.16	science	0.12	0.12	0.03	0.54	0.19
payments	s 0.12	0.66	0.01	0.09	0.11	Scott	0.12	0.12	0.11	0.11	0.54
NFL	0.13	0.05	0.58	0.09	0.16	Mary	0.10	0.10	0.05	0.15	0.59
Reds	0.05	0.01	0.86	0.02	0.06	Barbara	0.15	0.11	0.04	0.12	0.57
Sox	0.05	0.01	0.86	0.02	0.06	Edward	0.16	0.18	0.02	0.12	0.51

Clustering with Density Estimator

Influence function

$$g_y(x): \left(R_0^+\right)^m \to R$$

influence of data record y on a point x in its local environment

e.g.
$$g_y(x) = e^{-\frac{dist(x,y)^2}{2\sigma^2}}$$
 with $dist(x,y) := \frac{1}{1 + sim(x,y)}$

Density function

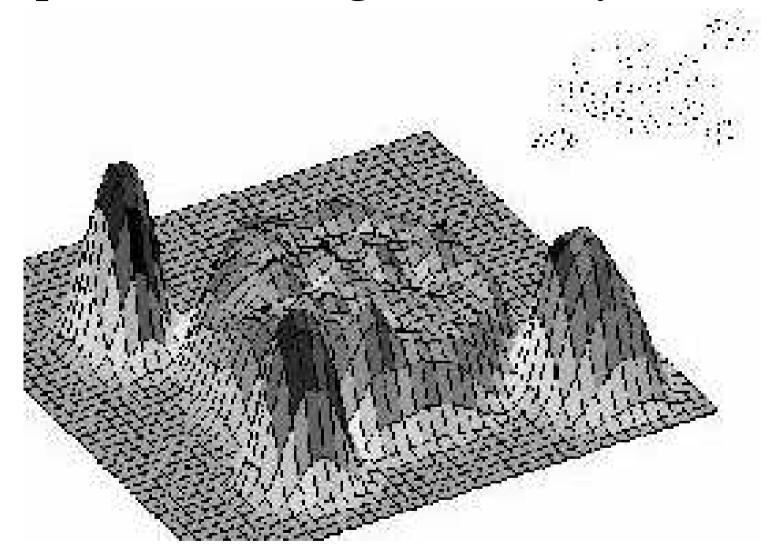
$$f(x): \left(R_0^+\right)^m \to R$$

density at point x: sum of all influences y on x

$$f(x) = \sum_{y \in D} g_y(x)$$

clusters correspond to local maxima of the density function

Example for Clustering with Density Estimator



Source: D. Keim and A. Hinneburg, Clustering Techniques for Large Data Sets, Tutorial, KDD Conf. 1999

Incremental DBSCAN Method for Density-based Clustering [Ester et al.: KDD 1996]

```
DBSCAN = Density-Based Clustering for Applications with Noise
simplified version of the algorithm:
for each data point d do {
 insert d into spatial index (e.g., R-tree);
 locate all points with distance to d < max_dist;
 if these points form a single cluster then add d to this cluster
 else {
   if there are at least min_points data points
      that do not yet belong to a cluster
      such that for all point pairs the distance < max_dist
   then construct a new cluster with these points };
};
average run-time is O(n * log n);
data points that are added later can be easily assigned to a cluster;
points that do not belong to any cluster are considered "noise"
                                                                     7-34
 IRDM WS 2005
```

7.3 Self-Organizing Maps (SOMs, Kohonen Maps)

similar to K-Means

but embeds data and clusters in a low-dimensional space (e.g. 2D) and aims to preserve cluster-cluster neighborhood – for visualization (recall: clustering does not assume a vector space, only a metric space)

```
clusters c1, c2, ... and data x1, x2, ... are points with distance function sim (xi, xj), sim (ci, xj), sim (ci, cj)
```

initialize map with k cluster nodes arbitrarily placed (often on a triangular or rectangular grid) for each x determine node C(x) closest to x and small node set N(x) close to x repeat

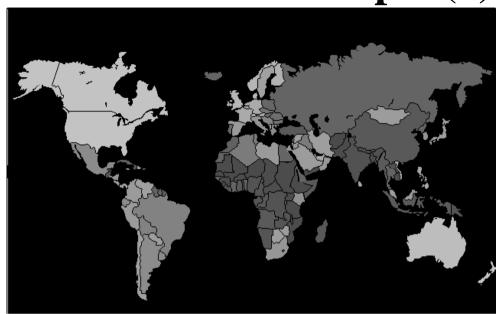
for randomly chosen x

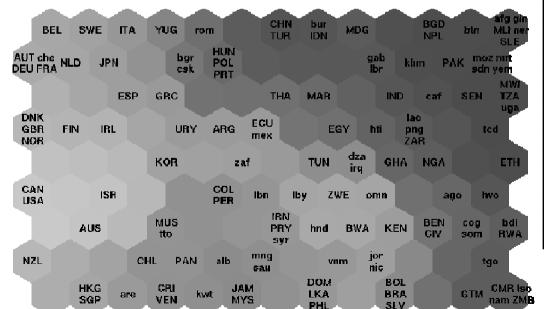
```
update all nodes c \in N(x): \vec{c} := \vec{c} + \lambda(t) \cdot sim(c', C(x)) \cdot (\vec{x} - \vec{c}') under influence of data point x (with learning rate \lambda(t))
```

(,,data activates neuron C(x) and other neurons c' in its neighborhood")

until sufficient convergence (with gradually reduced $\lambda(t)$) assign data point x to the closest cluster (,,winner neuron")

SOM Example (1)





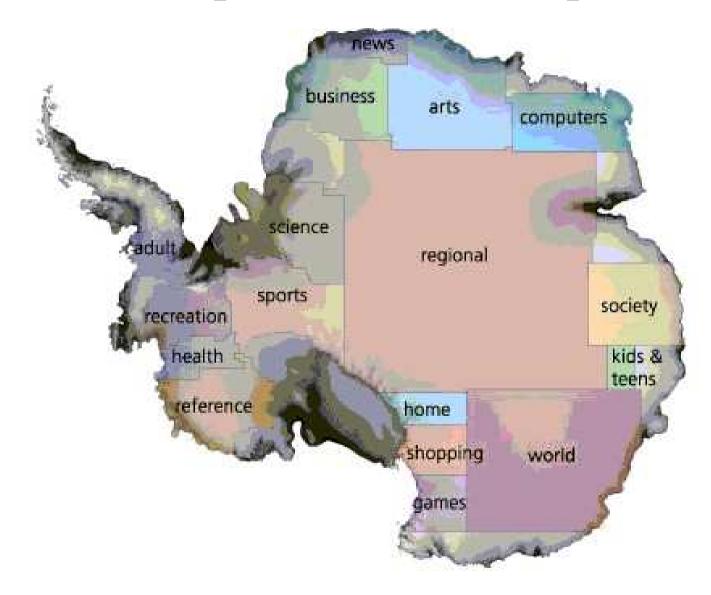
The Country Names

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MBD	Amgola	TKC:	Tiong Kong	OV):	Trimo, Clim
ALD	Allemia	m:c	Nordema	OMN	
ART	United Arab Emirates		Tenta	PAK	Paketen
ATICI	Angentina	ITEX	∏வகும்	TWY	Tenena
A) THE	Australia	TYO.	Duckinstanu	PTF.	Ps:
Al.T	August 16	HJA	indonens	PIL	Philippires
זטנד	Dorondi	מאו	India	PYO	Pyper New Coines
TIFT.	Ti-lgi mn	mr.	Treford 1	POT.	Priesd
TITOK	Tlanin	TRIK .	Tren, Telemia Rap.	TIT.	Partegal
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THEF.	Dolgaria	ET.	Trmel	HOM	Roman to
TIACIT.	Dollaria	ITA.	Timby	TLATA.	Rumde
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TYNN	Contries Rep	MINIT	Mangalia	T.Tan.	Timgrap
TXZA	Algeria	MOR	Mammhique	T.R.A.	Timized Steems
rea	Tenedor	MITT	Mauritaria	WEST	Venesach
lulah.	legypt Arab tep.	MX	Martitus	YN N	Vici Pari
T.SP	Sprin	MW	Malari	YEN	Yener, Rep
T.TT	Tith cylin	MYR	Malayaia	YER	Yogan marin
TTIK	Minkad	KAM	Kamikia	ZLF	Ranth Attion
TTILA.	Pirena:	NER	Niger	FAT.	Zain:
CIATI	Cinitat	MBA	Kigeria	ZYMT-	Zamba
CIUT.	Emined Kingdom	KTC	Niemgm	ZAT	Zmlahae
CIII Y	Chan	KTJD	Netherlanda		
CZDK.	Grinoe	KOR	Kerrenge		
	Crocce	MTT.	Kapal		

from http://www.cis.hut.fi/research/som-research/worldmap.html

see also http://maps.map.net/ for another - interactive - example

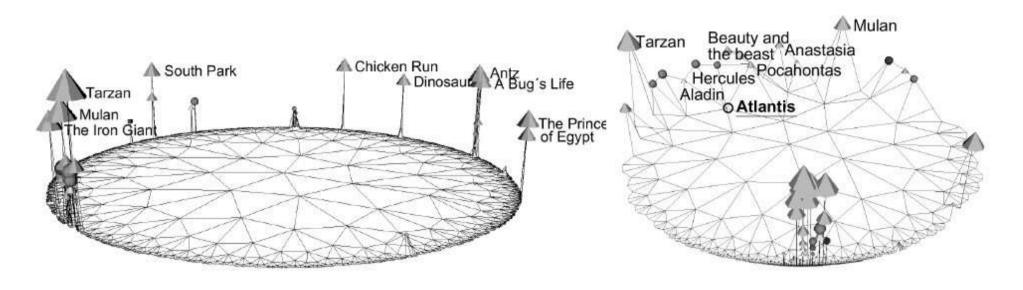
SOM Example (2): WWW Map (2001)



Source: www.antarcti.ca, 2001

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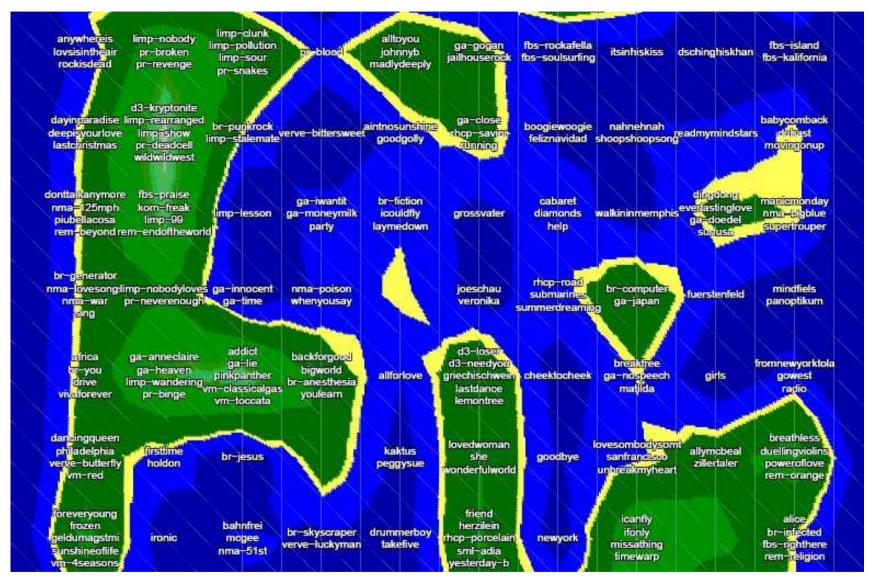
SOM Example (3): Hyperbolic Visualization



Source: J. Ontrup, H. Ritter: Hyperbolic Self-Organizing Maps for Semantic Navigation, NIPS 2001

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SOM Example (4): "Islands of Music"



Source: E. Pampalk: Islands of Music: Analysis, Organization, and Visualization of Music Archives, Master Thesis, Vienna University of Technology

http://www.ofai.at/~elias.pampalk/music/

Multi-dimensional Scaling (MDS)

Goal:

map data (from metric space) into low-dimensional vector space such that the distances of data x_i are approximately preserved by the Euclidean distances of the images $\hat{x}_i = f(x_i)$ in the vector space

$$\rightarrow \text{minimize stress} = \frac{\sum_{i,j} (\|\hat{x}_i - \hat{x}_j\| - \text{dist}(x_i, x_j))^2}{\sum_{i,j} \text{dist}(x_i, x_j)^2}$$

→ solve iteratively with hill climbing:
 start with random (or heuristic) placement of data in vector space find point pair with highest tension
 move points locally so as to reduce the stress
 (on a fictitious spring that connects the points)

O(n²) run-time in each iteration, impractical for very large data sets

FastMap

Idea:

pretend that the data are points in an unknown n-dim. vector space and project them into a k-dimensional space by determining their coordinates in k rounds, one dimension at a time

Algorithm:

determine two **pivot objects a and b** (e.g. objects far apart) conceptually **project all data points x onto the line between a and b**

$$\rightarrow$$
 solve for x_1 : dist $(b, x)^2 = dist(a, x)^2 + dist(a, b)^2 - 2x_1 dist(a, b)$ (cosine law)

consider (n-1)-dim. hyperplane perpendicular to the projection line with new distances: $dist_{n-1}(x,y)^2 = dist_n(x,y)^2 - (x_1 - y_1)^2$

(Pythagoras)

recursively call FastMap for (n-1)-dimensional data

7.4 Applications: Cluster-based Information Retrieval

for user query q:

- compute ranking of cluster centroids with regard to q
- evaluate query q on the cluster or clusters
 with the most similar centroid(s)
 (possibly in conjunction with relevance feedback by user)

cluster browsing:

user can navigate through cluster hierarchy each cluster c_k is represented by its medoid: the document $d' \in c_k$ for which the sum $\sum_{d \in C_k - \{d'\}} sim(d', d)$ is maximal (or has highest similarity to cluster centroid)

Automatic Labeling of Clusters

• Variant 1:

classification of cluster centroid \vec{c}_k with a separate, supervised, classifier

• Variant 2:

using term or terms with the highest (tf*idf-) weight in the cluster centroid \vec{c}_k

• Variant 2':

computing an approximate centroid \vec{c}_k ' based on m' (m' << m) terms with the highest weights in the cluster's docs and using the highest-weight term or terms of \vec{c}_k '

• Variant 3:

identifying most characteristic terms or phrases for each cluster, using MI or other entropy measures

Clustering Query Logs

Motivation:

- statistically identify FAQs (for intranets and portals), taking into account variations in query formulation
- capture correlation between queries and subsequent clicks

Model/Notation:

a **user session is a pair** (**q**, **D**+) with a query q and D+ denoting the result docs on which the user clicked; len(q) is the number of keywords in q

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Similarity Measures between User Sessions

- tf*idf based similarity between query keywords only
- edit distance based similarity: sim(p,q) = 1 ed(p,q) / max(len(p),len(q))Examples: Where does silk come from? Where does dew come from? How far away is the moon? How far away is the nearest star?
- similarity based on common clicks: $sim(p,q) = \frac{|D_p^+ \cap D_q^+|}{\max(|D_p^+|, |D_q^+|)}$

Example: atomic bomb, Manhattan project, Nagasaki, Hiroshima, nuclear weapon

• similarity based on common clicks and document hierarchy:

$$sim(p,q) = \frac{1}{2} \left(\left(\sum_{d' \in D_p^+} \max\{s(d',d'') | d'' \in D_q^+\} \right) / |D_p^+| + \left(\sum_{d' \in D_q^+} \max\{s(d',d'') | d'' \in D_p^+\} \right) / |D_q^+| \right)$$
with $s(d',d'') = \frac{level(lca(d',d'')) - 1}{\max level - 1}$

$$p = law \text{ of thermodynamics } D_{+_p} = \{/\text{Science/Physics/Conservation Laws, ...} \}$$

$$q = Newton law$$

$$D_{+_q} = \{/\text{Science/Physics/Gravitation, ...} \}$$

• linear combinations of different similarity measures

Query Expansion based on Relevance Feedback

Given: a query q, a result set (or ranked list) D, a user's assessment u: $D \rightarrow \{+, -\}$ yielding positive docs $D^+ \subseteq D$ and negative docs $D^- \subseteq D$

Goal: derive query q' that better captures the user's intention or a better suited similarity function, e.g., by

- changing weights in the query vector or
- changing weights for different aspects of similarity (color vs. shape in multimedia IR, different colors, relevance vs. authority vs. recency)

Classical approach: *Rocchio method* (for term vectors)

$$q' = \alpha q + \frac{\beta}{|D^+|} \sum_{d \in D^+} d - \frac{\gamma}{|D^-|} \sum_{d \in D^-} d$$

with α , β , $\gamma \in [0,1]$ and typically $\alpha > \beta > \gamma$

Pseudo-Relevance Feedback

based on J. Xu, W.B. Croft: Query expansion using local and global document analysis, SIGIR Conference, 1996

Lazy users may perceive feedback as too bothersome

Evaluate query and simply view top n results as positive docs: Add these results to the query and re-evaluate or Select ,,best" terms from these results and expand the query

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Experimental Evaluation

on MS Encarta corpus, with 4 Mio. query log entries and 40 000 doc. subset

Considers short queries and long phrase queries, e.g.:

Michael Jordan Michael Jordan in NBA matches

genome project Why is the genome project so crucial for humans?

Manhattan project What is the result of Manhattan project on Word War II?

Windows What are the features of Windows that Microsoft brings us?

(Phrases are decomposed into N-grams that are in dictionary)

Query expansion with related terms/phrases:

Avg. precision [%] at different recall values:

Short queries:				Long queries:			
Recall q alone PseudoRF Query Log				Recall q alone PseudoRF Query Log			
(n=100, m=30) (m=40)				(n=100, m=30) (m=40)			
10%	40.67	45.00	62.33	10%	46.67	41.67	57.67
20%	27.00	32.67	44.33	20%	31.17	34.00	42.17
30%	20.89	26.44	36.78	30%	25.67	27.11	34.89
100%	8.03	13.13	17.07	100%	11.37	13.53	16.83

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