Data Mining and Matrices 04 – Matrix Completion

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#### Recommender systems

- Problem
  - Set of users
  - Set of items (movies, books, jokes, products, stories, ...)
  - ▶ Feedback (ratings, purchase, click-through, tags, ...)
  - Sometimes: metadata (user profiles, item properties, ...)
- Goal: Predict preferences of users for items
- Ultimate goal: Create item recommendations for each user
- Example

 $\begin{array}{c|c} Avatar & The Matrix & Up \\ Alice & ? & 4 & 2 \\ Bob & 3 & 2 & ? \\ Charlie & 5 & ? & 3 \end{array}$ 

Outline

#### Collaborative Filtering

#### 2 Matrix Completion

3 Algorithms



## Collaborative filtering

- Key idea: Make use of past user behavior
- No domain knowledge required
- No expensive data collection needed
- Allows discovery of complex and unexpected patterns
- Widely adopted: Amazon, TiVo, Netflix, Microsoft
- Key techniques: neighborhood models, latent factor models

	Avatar	The Matrix	Up
Alice	( ?	4	2 \
Bob	3	2	?
Charlie	5	?	3 /

Leverage past behavior of other users and/or on other items.

## A simple baseline

- *m* users, *n* items,  $m \times n$  rating matrix **D**
- Revealed entries  $\Omega = \{ (i, j) \mid \text{rating } \mathbf{D}_{ij} \text{ is revealed } \}, N = |\Omega|$

#### • Baseline predictor: $b_{ui} = \mu + b_i + b_j$

- $\mu = \frac{1}{N} \sum_{(i,j) \in \Omega} \mathbf{D}_{ij}$  is the overall average rating
- b<sub>i</sub> is a user bias (user's tendency to rate low/high)
- b<sub>j</sub> is an item bias (item's tendency to be rated low/high)

• Least squares estimates:  $\operatorname{argmin}_{b_*}\sum_{(i,j)\in\Omega} (\mathsf{D}_{ij}-\mu-b_i-b_j)^2$ 

## When does a user like an item?

- Neighborhood models (kNN): When he likes similar items
  - Find the top-k most similar items the user has rated
  - Combine the ratings of these items (e.g., average)
  - Requires a similarity measure (e.g., Pearson correlation coefficient)



is similar to



Bob rated 4

Unrated by Bob  $\rightarrow$  predict 4

• Latent factor models (LFM): When similar users like similar items

- More holistic approach
- Users and items are placed in the same "latent factor space"
- Position of a user and an item related to preference (via dot products)



## Intuition behind latent factor models (1)



## Intuition behind latent factor models (2)

- Does user **u** like item **v**?
- Quality: measured via direction from origin  $(\cos \angle (\mathbf{u}, \mathbf{v}))$ 
  - ▶ Same direction  $\rightarrow$  attraction: cos  $\angle$ (**u**, **v**)  $\approx$  1
  - ▶ Opposite direction  $\rightarrow$  repulsion: cos ∠(**u**, **v**)  $\approx -1$
  - Orthogonal direction  $\rightarrow$  oblivious:  $\cos \angle(\mathbf{u}, \mathbf{v}) \approx 0$
- Strength: measured via distance from origin (||u|||v||)
  - $\blacktriangleright$  Far from origin  $\rightarrow$  strong relationship:  $\|\boldsymbol{u}\|\|\boldsymbol{v}\|$  large
  - $\blacktriangleright$  Close to origin  $\rightarrow$  weak relationship:  $\| \textbf{u} \| \| \textbf{v} \|$  small
- Overall preference: measured via dot product  $(\mathbf{u} \cdot \mathbf{v})$

$$\mathbf{u} \cdot \mathbf{v} = \|\mathbf{u}\| \|\mathbf{v}\| \frac{\mathbf{u} \cdot \mathbf{v}}{\|\mathbf{u}\| \|\mathbf{v}\|} = \|\mathbf{u}\| \|\mathbf{v}\| \cos \angle (\mathbf{u}, \mathbf{v})$$

- $\blacktriangleright$  Same direction, far out  $\rightarrow$  strong attraction:  $\textbf{u}\cdot \textbf{v}$  large positive
- $\blacktriangleright$  Opposite direction, far out  $\rightarrow$  strong repulsion:  $\textbf{u}\cdot \textbf{v}$  large negative
- $\blacktriangleright$  Orthogonal direction, any distance  $\rightarrow$  oblivious: :  ${\bm u}\cdot{\bm v}\approx 0$

But how to select dimensions and where to place items and users? Key idea: Pick dimensions that explain the known data well.

# SVD and missing values Input data



#### 10% of input data





#### Rank-10 truncated SVD



#### Latent factor models and missing values Input data Rank-10 LFM



#### 10% of input data



Rank-10 LFM



# Latent factor models (simple form)

• Given rank r, find  $m \times r$  matrix L and  $r \times n$  matrix R such that

$$\mathbf{D}_{ij} pprox [\mathbf{LR}]_{ij}$$
 for  $(i,j) \in \Omega$ 

• Least squares formulation

$$\min_{\mathbf{L},\mathbf{R}}\sum_{(i,j)\in\Omega}(\mathbf{D}_{ij}-[\mathbf{LR}]_{ij})^2$$

• Example 
$$(r = 1)$$

Avatar The Matrix	Up
(2.24) (1.92) (	1.18)
Alice ? 4	2
(1.98) (4.4) (3.8)	(2.3)
Bob <b>3 2</b>	?
(1.21) (2.7) (2.3)	(1.4)
Charlie <b>5</b> ?	3
(2.30) (5.2) (4.4)	(2.7)



#### Example: Netflix prize data





Koren et al., 2009.

# Latent factor models (summation form)

- Least squares formulation prone to overfitting
- More general summation form:

$$L = \sum_{(i,j)\in\Omega} I_{ij}(\mathbf{L}_{i*},\mathbf{R}_{*j}) + R(\mathbf{L},\mathbf{R}),$$

- L is global loss
- ▶ L<sub>i\*</sub> and R<sub>\*j</sub> are user and item parameters, resp.
- ►  $I_{ij}$  is local loss, e.g.,  $I_{ij} = (\mathbf{D}_{ij} [\mathbf{LR}]_{ij})^2$
- *R* is regularization term, e.g.,  $R = \lambda(||\mathbf{L}||_F^2 + ||\mathbf{R}||_F^2)$
- Loss function can be more sophisticated
  - Improved predictors (e.g., include user and item bias)
  - Additional feedback data (e.g., time, implicit feedback)
  - Regularization terms (e.g., weighted depending on amount of feedback)
  - Available metadata (e.g., demographics, genre of a movie)



#### Example: Netflix prize data



Root mean square error of predictions

Outline

#### Collaborative Filtering



#### 3 Algorithms



## The matrix completion problem

Complete these matrices!



Let's assume that underlying full matrix is "simple" (here: rank 1).

/1	1	1	1	1	/1	1	1	1	1\
1	1	1	1	1	1	1	1	1	1
1	1	1	1	1	1	1	1	1	1
1	1	1	1	1	1	1	1	1	1
\1	1	1	1	1/	\1	1	1	1	1/

When/how can we recover a low-rank matrix from a sample of its entries?

## Rank minimization

#### Definition (rank minimization problem)

Given an  $n \times n$  data matrix **D** and an index set  $\Omega$  of revealed entries. The rank minimization problem is

 $\begin{array}{ll} \text{minimize} & \operatorname{rank}(\mathbf{X}) \\ \text{subject to} & \mathbf{D}_{ij} = \mathbf{X}_{ij} \\ & \mathbf{X} \in \mathbb{R}^{n \times n}. \end{array}$ 

- Seeks for "simplest explanation" fitting the data
- If unique and sufficient samples, recovers D (i.e., X = D)
- NP-hard

Time complexity of existing rank minimization algorithms double exponential in n (and also slow in practice).

### Nuclear norm minimization

- Rank: rank(**D**) =  $|\{\sigma_k(\mathbf{D}) > 0 : 1 \le k \le n\}| = \sum_{k=1}^n I_{\sigma_k(\mathbf{D}) > 0}$
- Nuclear norm:  $\|\mathbf{D}\|_* = \sum_{k=1}^n \sigma_k(\mathbf{D})$

#### Definition (nuclear norm minimization)

Given an  $n \times n$  data matrix **D** and an index set  $\Omega$  of revealed entries. The *nuclear minimization problem* is

$$\begin{array}{ll} \text{minimize} & \|\mathbf{X}\|_{*} \\ \text{subject to} & \mathbf{D}_{ij} = \mathbf{X}_{ij} \\ & \mathbf{X} \in \mathbb{R}^{n \times n}. \end{array} \quad (i, j) \in \Omega$$

- A heuristic for rank minimization
- Nuclear norm is convex function (thus local optimum is global opt.)

Can be optimized (more) efficiently via semidefinite programming.

# Why nuclear norm minimization?

Figure 1. Unit ball of the nuclear norm for symmetric 2 × 2 matrices. The red line depicts a random one-dimensional affine space. Such a subspace will generically intersect a sufficiently large nuclear norm ball at a rank one matrix.



- Consider SVD of  $\mathbf{D} = \mathbf{U} \Sigma \mathbf{V}^T$
- Unit nuclear norm ball = convex combination  $(\sigma_k)$  of rank-1 matrices of unit Frobenius  $(\mathbf{U}_{*k}\mathbf{V}_{*k}^T)$
- Extreme points have low rank (in figure: rank-1 matrices of unit Frobenius norm)
- Nuclear norm minimization: inflate unit ball as little as possible to reach D<sub>ij</sub> = X<sub>ij</sub>
- Solution lies at extreme point of inflated ball  $\rightarrow$  (hopefully) low rank

## Relationship to LFMs

• Recall regularized LFM (**L** is  $m \times r$ , **R** is  $r \times n$ ):

$$\min_{\mathbf{L},\mathbf{R}} \sum_{(i,j)\in\Omega} (\mathbf{D}_{ij} - [\mathbf{L}\mathbf{R}]_{ij})^2 + \lambda \left( \|\mathbf{L}\|_F^2 + \|\mathbf{R}\|_F^2 \right)$$

• View as matrix completion problem by enforcing  $D_{ij} = [LR]_{ij}$ :

$$\begin{array}{ll} \text{minimize} & \frac{1}{2} \left( \| \mathbf{L} \|_F^2 + \| \mathbf{R} \|_F^2 \right) \\ \text{subject to} & \mathbf{D}_{ij} = \mathbf{X}_{ij} & (i,j) \in \Omega \\ & \mathbf{L} \mathbf{R} = \mathbf{X}. \end{array}$$

- One can show: for *r* chosen larger than rank of nuclear norm optimum, equivalent to nuclear norm minimization
- For some intuition, suppose  $\mathbf{X} = \mathbf{U}\Sigma\mathbf{V}^T$  at optimum  $\mathbf{L}$  and  $\mathbf{R}$ :  $\frac{1}{2} \left( \|\mathbf{L}\|_F^2 + \|\mathbf{R}\|_F^2 \right) \leq \frac{1}{2} \left( \|\mathbf{U}\Sigma^{1/2}\|_F^2 + \|\Sigma^{1/2}\mathbf{V}^T\|_F^2 \right)$   $= \frac{1}{2} \sum_{i=1}^n \sum_{k=1}^r (\mathbf{U}_{ik}^2 \sigma_k + \mathbf{V}_{ik}^2 \sigma_k)$  $= \sum_{k=1}^r \sigma_k = \|\mathbf{X}\|_*$

## When can we hope to recover D? (1)

Assume **D** is the  $5 \times 5$  all-ones matrix (rank 1).



Sampling strategy and sample size matter.

## When can we hope to recover D? (2)

Consider the following rank-1 matrices and assume few revealed entries.

$(1 \ 1 \ 1 \ 1 \ 1)$	(20 20 22 20 20)
$(1 \ 1 \ 1 \ 1 \ 1)$	20 20 22 20 20
	22 22 24 22 22
	20 20 22 20 20
$(1 \ 1 \ 1 \ 1 \ 1)$	20 20 22 20 20
Ok ("incoherent")	Ok ("incoherent")
$(1 \ 1 \ 1 \ 1 \ 1)$	$(1 \ 0 \ 0 \ 0)$
0 0 0 0 0	0 0 0 0 0
0 0 0 0 0	0 0 0 0 0
0 0 0 0 0	0 0 0 0 0
$\langle 0 \ 0 \ 0 \ 0 \rangle$	$\langle 0 \ 0 \ 0 \ 0 \rangle$
Bad ("coherent")	Bad ("coherent")
ightarrow first row required	ightarrow (1,1)-entry required

Properties of **D** matter.

## When can we hope to recover D? (3)

Exact conditions under which matrix completion "works" is active research area:

- $\bullet$  Which sampling schemes? (e.g., random, WR/WOR, active)
- Which sample size?
- Which matrices? (e.g., "incoherent" matrices)
- Noise (e.g., independent, normally distributed noise)

#### Theorem (Candès and Recht, 2009)

Let  $\mathbf{D} = \mathbf{U} \boldsymbol{\Sigma} \mathbf{V}^{\mathsf{T}}$ . If  $\mathbf{D}$  is incoherent in that

$$\max_{ij} \mathbf{U}_{ij}^2 \leq \frac{\mu_B}{n} \qquad \text{and} \qquad \max_{ij} \mathbf{V}_{ij}^2 \leq \frac{\mu_B}{n}$$

for some  $\mu_B = O(1)$ , and if rank(**D**)  $\leq \mu_B^{-1} n^{1/5}$ , then  $O(n^{6/5} r \log n)$  random samples without replacement suffice to recover **D** exactly with high probability.

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#### 4 Summary

#### Overview

Latent factor models in practice

- Millions of users and items
- Billions of ratings
- Sometimes quite complex models

Many algorithms have been applied to large-scale problems

- Gradient descent and quasi-Newton methods
- Coordinate-wise gradient descent
- Stochastic gradient descent
- Alternating least squares

## Continuous gradient descent

- Find minimum  $\theta^*$  of function L
- Pick a starting point  $\theta_0$
- Compute gradient  $L'(\theta_0)$
- Walk downhill
- Differential equation

$$rac{\partial heta(t)}{\partial t} = -L'( heta(t))$$

with boundary cond.  $heta(0)= heta_0$ 

• Under certain conditions

$$\theta(t) 
ightarrow heta^*$$



## Discrete gradient descent

- Find minimum  $\theta^*$  of function L
- Pick a starting point  $\theta_0$
- Compute gradient  $L'(\theta_0)$
- Jump downhill
- Difference equation

 $\theta_{n+1} = \theta_n - \epsilon_n L'(\theta_n)$ 

• Under certain conditions, approximates CGD in that

$$\theta^n(t) = \theta_n +$$
 "steps of size t"

satisfies the ODE as  $n 
ightarrow \infty$ 



## Gradient descent for LFMs

• Set  $\theta = (\mathbf{L}, \mathbf{R})$  and write

$$L( heta) = \sum_{(i,j)\in\Omega} L_{ij}(\mathbf{L}_{i*},\mathbf{R}_{*j})$$

$$\nabla_{\mathbf{L}_{i*}} L(\theta) = \sum_{j \in \{j' | (i,j') \in \Omega\}} \nabla_{\mathbf{L}_{i*}} L_{ij}(\mathbf{L}_{i*}, \mathbf{R}_{*j})$$

GD epoch

- Compute gradient
  - $\star~$  Initialize zero matrices  $\textbf{L}^{\nabla}$  and  $\textbf{R}^{\nabla}$
  - ★ For each entry  $(i,j) \in \Omega$ , update gradients

$$\begin{split} \mathbf{L}_{i*}^{\nabla} \leftarrow \mathbf{L}_{i*}^{\nabla} + \nabla_{\mathbf{L}_{i*}} L_{ij}(\mathbf{L}_{i*}, \mathbf{R}_{*j}) \\ \mathbf{R}_{*j}^{\nabla} \leftarrow \mathbf{R}_{*j}^{\nabla} + \nabla_{\mathbf{R}_{*j}} L_{ij}(\mathbf{L}_{i*}, \mathbf{R}_{*j}) \end{split}$$

Opdate parameters

$$\mathbf{L} \leftarrow \mathbf{L} - \epsilon_n \mathbf{L}^{\nabla}$$
$$\mathbf{R} \leftarrow \mathbf{R} - \epsilon_n \mathbf{R}^{\nabla}$$



# Computing the gradient (example)

Simplest form (unregularized)

$$L_{ij}(\mathsf{L}_{i*},\mathsf{R}_{*j}) = (\mathsf{D}_{ij} - \mathsf{L}_{i*}\mathsf{R}_{*j})^2$$

Gradient computation

$$\nabla_{\mathbf{L}_{i'k}} \mathcal{L}_{ij}(\mathbf{L}_{i*}, \mathbf{R}_{*j}) = \begin{cases} 0 & \text{if } i' \neq i \\ -2\mathbf{R}_{kj}(\mathbf{D}_{ij} - \mathbf{L}_{i*}\mathbf{R}_{*j}) & \text{if } i' = i \end{cases}$$

Local gradient of entry  $(i, j) \in \Omega$  nonzero only on row  $L_{i*}$  and column  $R_{*j}$ .



## Stochastic gradient descent

- Find minimum  $\theta^*$  of function L
- Pick a starting point  $\theta_0$
- Approximate gradient  $\hat{L}'(\theta_0)$
- Jump "approximately" downhill
- Stochastic difference equation

 $\theta_{n+1} = \theta_n - \epsilon_n \hat{L}'(\theta_n)$ 

 Under certain conditions, asymptotically approximates (continuous) gradient descent



## Stochastic gradient descent for LFMs

• Set 
$$\theta = (\mathbf{L}, \mathbf{R})$$
 and use

$$\begin{split} \mathcal{L}(\theta) &= \sum_{(i,j)\in\Omega} \mathcal{L}_{ij}(\mathbf{L}_{i*},\mathbf{R}_{*j}) \\ \mathcal{L}'(\theta) &= \sum_{(i,j)\in\Omega} \mathcal{L}'_{ij}(\mathbf{L}_{i*},\mathbf{R}_{*j}) \\ \hat{\mathcal{L}}'(\theta,z) &= \mathcal{N}\mathcal{L}'_{i_zj_z}(\mathbf{L}_{i_z*},\mathbf{R}_{*j_z}), \end{split}$$



where 
$$\textit{N} = |\Omega|$$
 and  $\textit{z} = (\textit{i}_{z},\textit{j}_{z}) \in \Omega$ 

#### SGD epoch

- $\bullet \quad \text{Pick a random entry } z \in \Omega$
- 2 Compute approximate gradient  $\hat{L'}(\theta, z)$
- Opdate parameters

$$\theta_{n+1} = \theta_n - \epsilon_n \hat{L}'(\theta_n, z)$$

Repeat N times

SGD step affects only current row and column.

# SGD in practice

Step size sequence  $\{\epsilon_n\}$  needs to be chosen carefully

- Pick initial step size based on sample (of some rows and columns)
- Reduce step size gradually
- Bold driver heuristic: After every epoch
  - Increase step size slightly when loss decreased (by, say, 5%)
  - Decrease step size sharply when loss increased (by, say, 50%)



Netflix data (unregularized)

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#### Lessons learned

- Collaborative filtering methods learn from past user behavior
- Latent factor models are best-performing single approach for collaborative filtering
  - But often combined with other methods
- Users and items are represented in common latent factor space
  - Holistic matrix-factorization approach
  - Similar users/item placed at similar positions
  - ► Low-rank assumption = few "factors" influence user preferences
- Close relationship to matrix completion problem
  - Reconstruct a partially observed low-rank matrix
- SGD is simple and practical algorithm to solve LFMs in summation form

## Suggested reading

- Y. Koren, R. Bell, C. Volinsky *Matrix factorization techniques for recommender systems* IEEE Computer, 42(8), p. 30-37, 2009 http://research.yahoo.com/pub/2859
- E. Candès, B. Recht

Exact matrix completion via convex optimization Communications of the ACM, 55(6), p. 111-119, 2012 http://doi.acm.org/10.1145/2184319.2184343

• And references in the above articles